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Craig P. Orgeron, Ph.D., Executive Director

LOC Questions and Clarification Memorandum

To: Solicited Vendors for Letter of Configuration (LOC) Number 44781, dated April 2,

2019, for the Mississippi Department of Information Technology Services (ITS)

From: Craig P. Orgeron, Ph.D.

Date: April 12, 2019

Subject: Response to Questions Submitted

Contact Name: Jill Chastant

Contact Phone Number: 601-432-8214

Contact E-mail Address: jill.chastant@its.ms.gov

The following questions were submitted to ITS and are being presented as they were submitted, except to remove any reference to a specific vendor. This information should assist you in formulating your response.

Question 1: We understand that configuration changes are needed to install the (FICON) option, but we would like to verify the only items to submit hardware/software pricing for are the SFPs and the licensing? In other words the switches are already

in place and configured minus the (FICON) option? Or are these brand new

switches that have never been racked, stacked, and configured?

Response: The four switches are existing and have been racked, stacked, and

configured. The switches need to be upgraded to add fiber connection (FICON) and allow for communication from the State Data Center to the C-Spire disaster recovery site in Starkville, Mississippi. Installation of the

FICON features and configuration of the switches will also be necessary.

Question 2: Were these 4 switches also refurbished, or where they new when purchased?

Response: The switches were new when they were originally purchased.

Question 3: Is the correct service address 3771 Eastwood Drive, Jackson, Mississippi 39211?

Response: No. The State Data Center is located at 3775 Eastwood Drive, Jackson,

Mississippi 39211.

Question 4: We understand that refurbished SFPs are asked for, but is an alternative

manufacturer to CISCO allowed? Could we submit new SFPs from a generic

manufacturer as long as the warranty period is met (2023)?

Response: Yes. However, Item 5.1, second sentence states, "Vendor must detail (by part number and/or description) any items that are functionally equivalent and substituted for the item listed."

LOC responses are due Friday, April 26, 2019, at 3:00 p.m. (Central Time). If you have any questions concerning the information above or if we can be of further assistance, please contact Jill Chastant at 601-432-8214 or via email at ill.chastant@its.ms.gov.

cc: ITS Project File Number 44781